

**INTERVIEW SUMMARY UNDER 37 C.F.R. §1.133 AND MPEP §713.04**

A telephonic interview in the above-referenced case was conducted on January 25, 2008 between the Examiner and the Applicants' undersigned representative. Amendments to the claims were discussed in light of the rejections set forth in the Office Action mailed November 16, 2007. The Applicant wishes to thank the Examiner for her time and attention in this case.

## **REMARKS**

In response to the Office Action mailed November 16, 2007, Applicant submits the enclosed Amendments as indicated above. Claims 1-14 were canceled. Claims 15-30 are pending in this application. Claims 15, 17, 29, and 30 have been amended.

### **Claim Objections**

Claims 15, 19, and 30 were objected to because the acronym "IT" was not initially written in full. Claims 15, 29, and 30 have been amended to replace "IT" with "information technology."

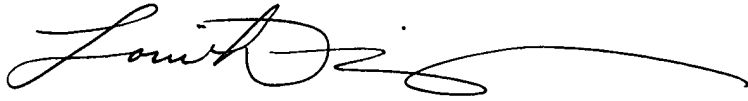
### **Sections 103(a) Rejections**

Claims 15-30 were rejected under 35 U.S.C. §103(a) as being unpatentable over Northcutt et al. (US 2003/0126011 A1) in view of Baharami et al. (US 2004/0078777 A1). As amended, claim 15 recites "displaying a plurality of icons, wherein each of the plurality of icons is configured to initiate an action associated with a service in an information technology service catalog..." and "...building the information technology service catalog to include the service." Neither Northcutt et al. nor Baharami et al. discloses, teaches, suggests, or motivates, either individually or in combination, the claimed invention. For these reasons, claim 15 is believed to be allowable. Further, claims 16-28 depend from claim 15 and are believed to be allowable for the same reasons as those set forth for claim 15.

Claims 29 and 30 have been amended similarly to claim 15 and are believed to be allowable for the same reasons as claim 15.

Applicant submits that the above-referenced application is in condition for allowance. If the Examiner has any questions regarding the above-referenced case, please do not hesitate to contact the undersigned representative.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Louis Diep', with a long horizontal flourish extending to the right.

Louis Diep  
Reg. No. 57,778

KOKKA & BACKUS, PC  
200 Page Mill Road, Suite 103  
Palo Alto, CA 94306-2022  
Tel: (650) 566-9914  
Fax: (650) 566-9922